

Our equipment is covered by the manufacturers warranty and it does not exceed one year from the date of delivery. It does not cover consumables. At first, thank you to send us a photo with a description of the problem to a first validation, and a copy of the invoice to the customer: cmarchand@usprobikes.com

Once this validation accepted, we ask that you return the item to the following address:

USPROBIKES, C/O NAGRUP – 23 av ST GUILLAN – 31620 CASTELNAU D'ESTRETEFONDS – FRANCE with the plug service completed.

No parts will be sent to the Service without the return of the defective.

The product warranty covers defects and hidden vice, not the problems and / or breakages related to a lack of maintenance, uncontrolled waterfalls, etc.

Returns parts and products will always be through a store and not in an individual. Incomplete applications will not run.

NAME :	REASON OF RETURN :
PRODUCT DESCRIPTION :	
PRODUCT NUMBER :	
INVOICE NUMBER CFA :	
SERIAL NUMBER :	
DATE OF PURCHASE :	
QUANTITY :	



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NOM :	RAISON DU RETOUR :
DÉSIGNATION PRODUIT :	
RÉFÉRENCE DU PRODUIT :	
FACTURE N° CFA :	
NUMÉRO DE SÉRIE (VÉLO, CADRE) :	
DATE D'ACHAT :	
QUANTITÉ :	